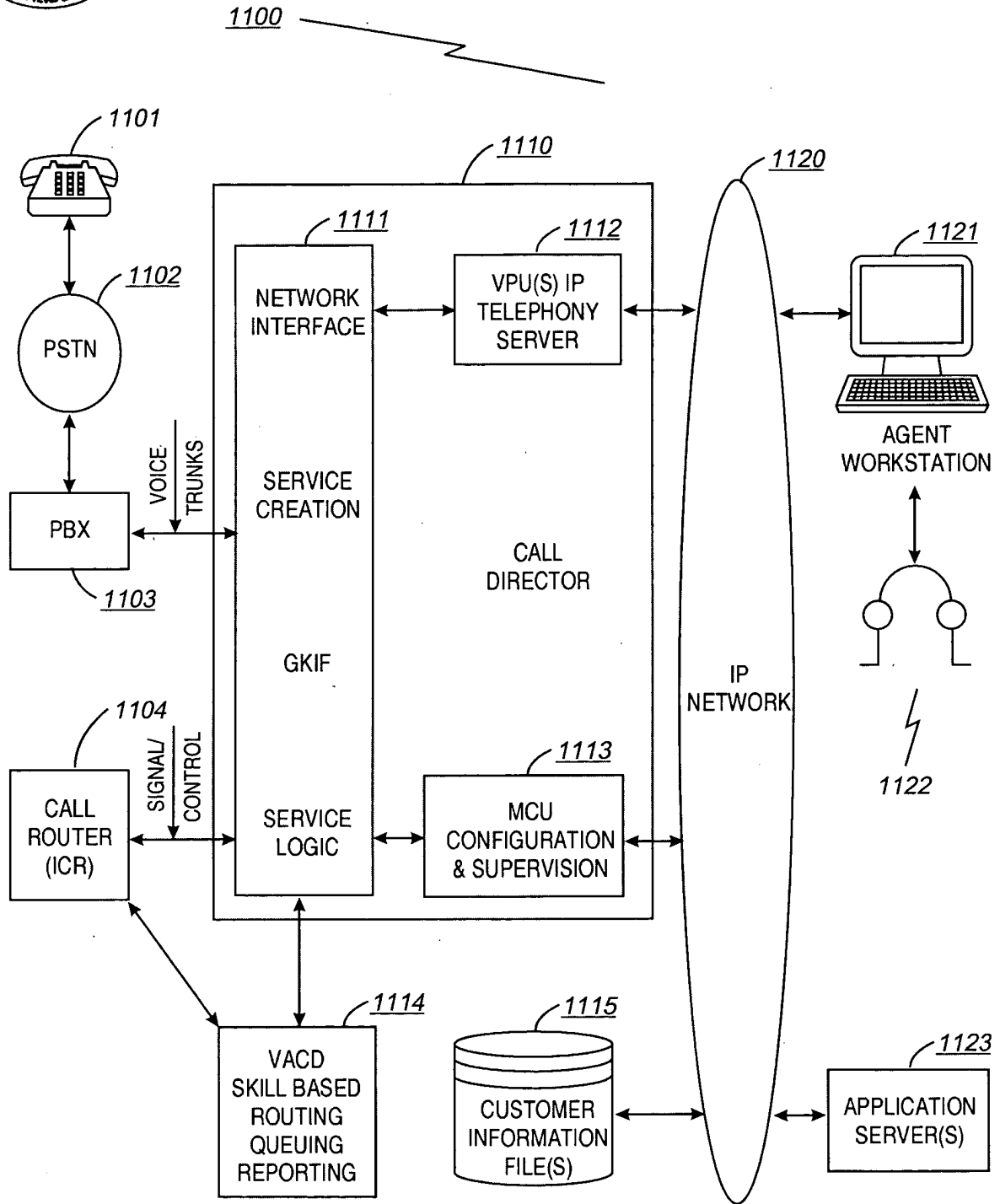




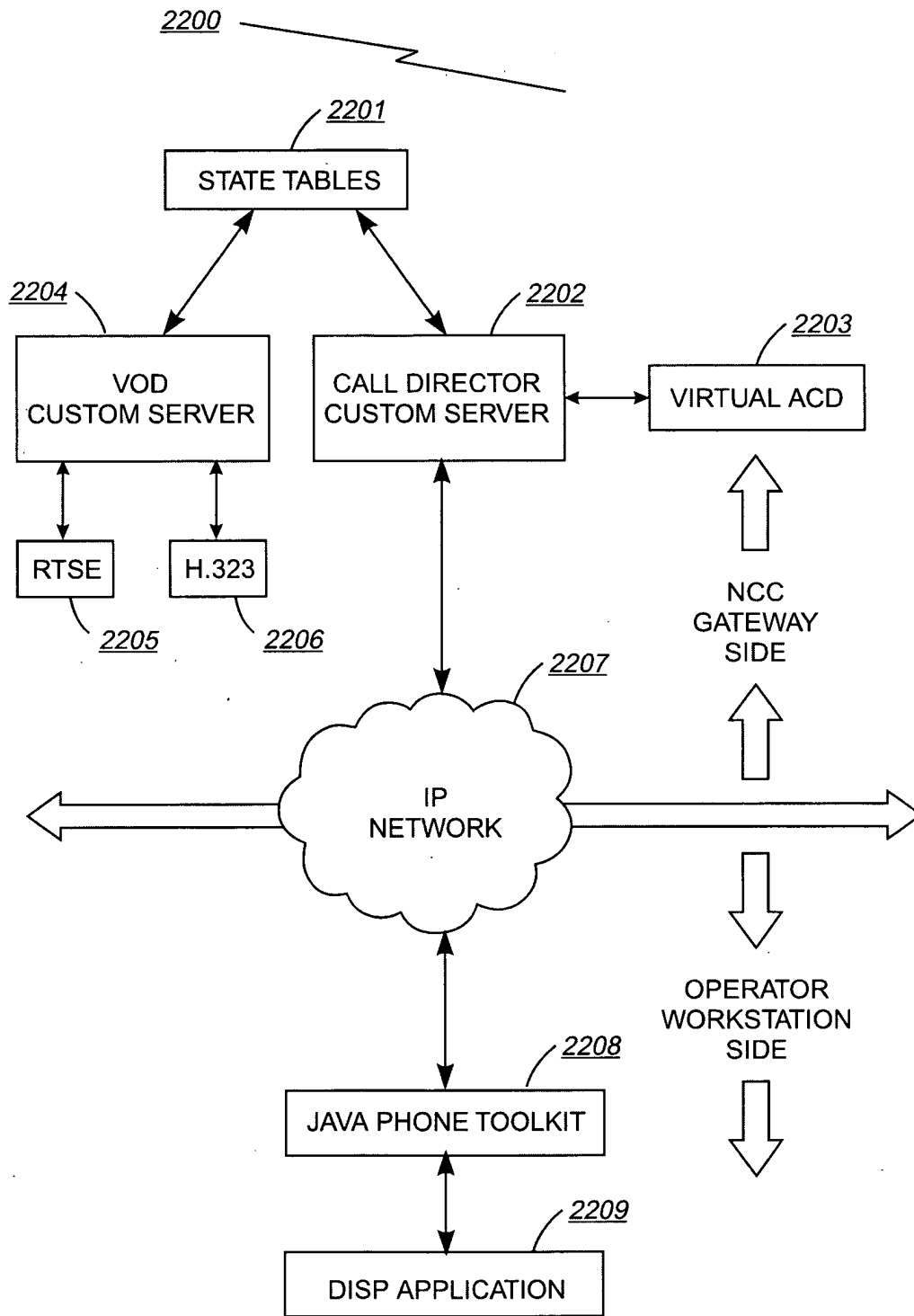
1/17



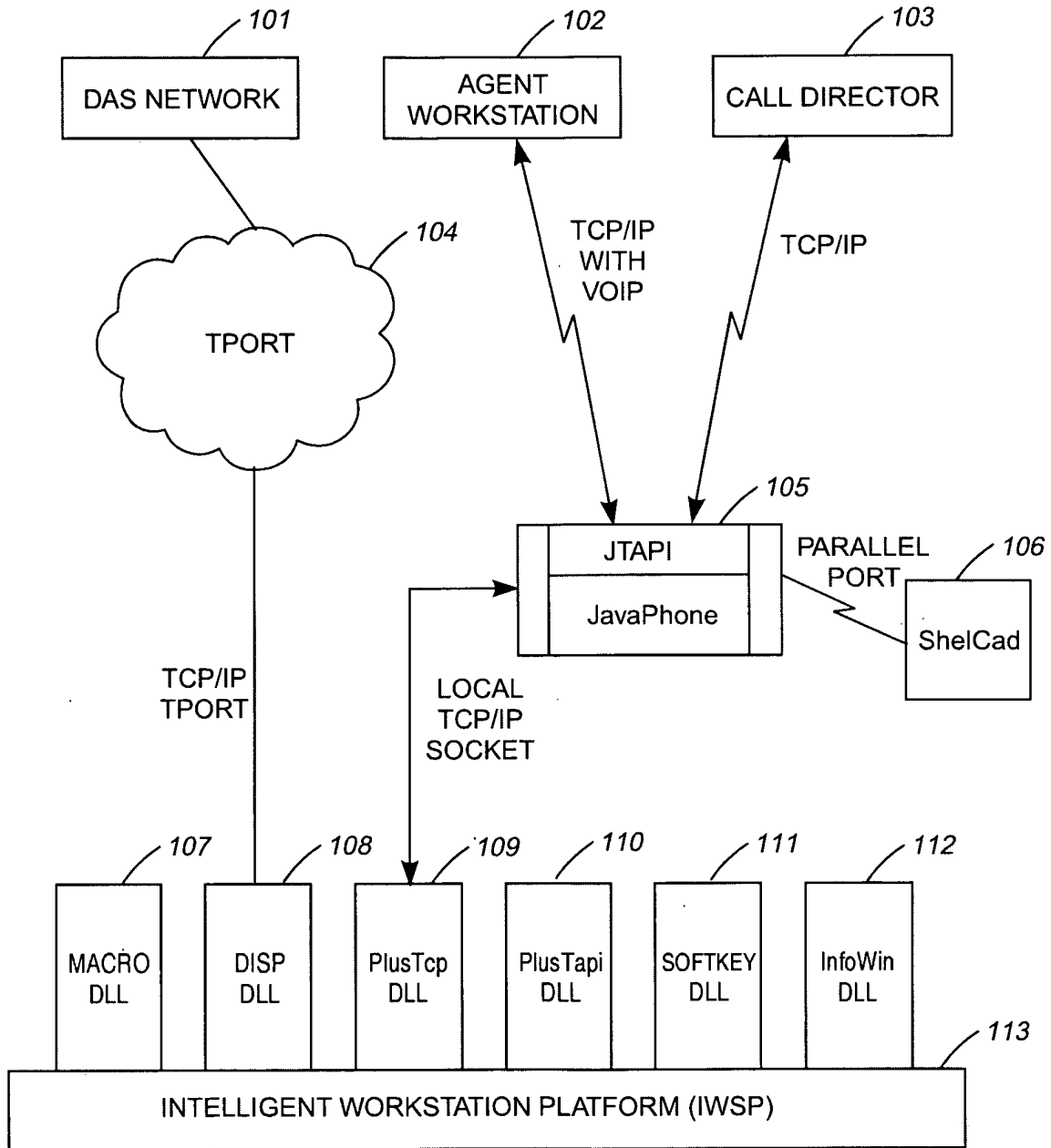
PRIOR ART

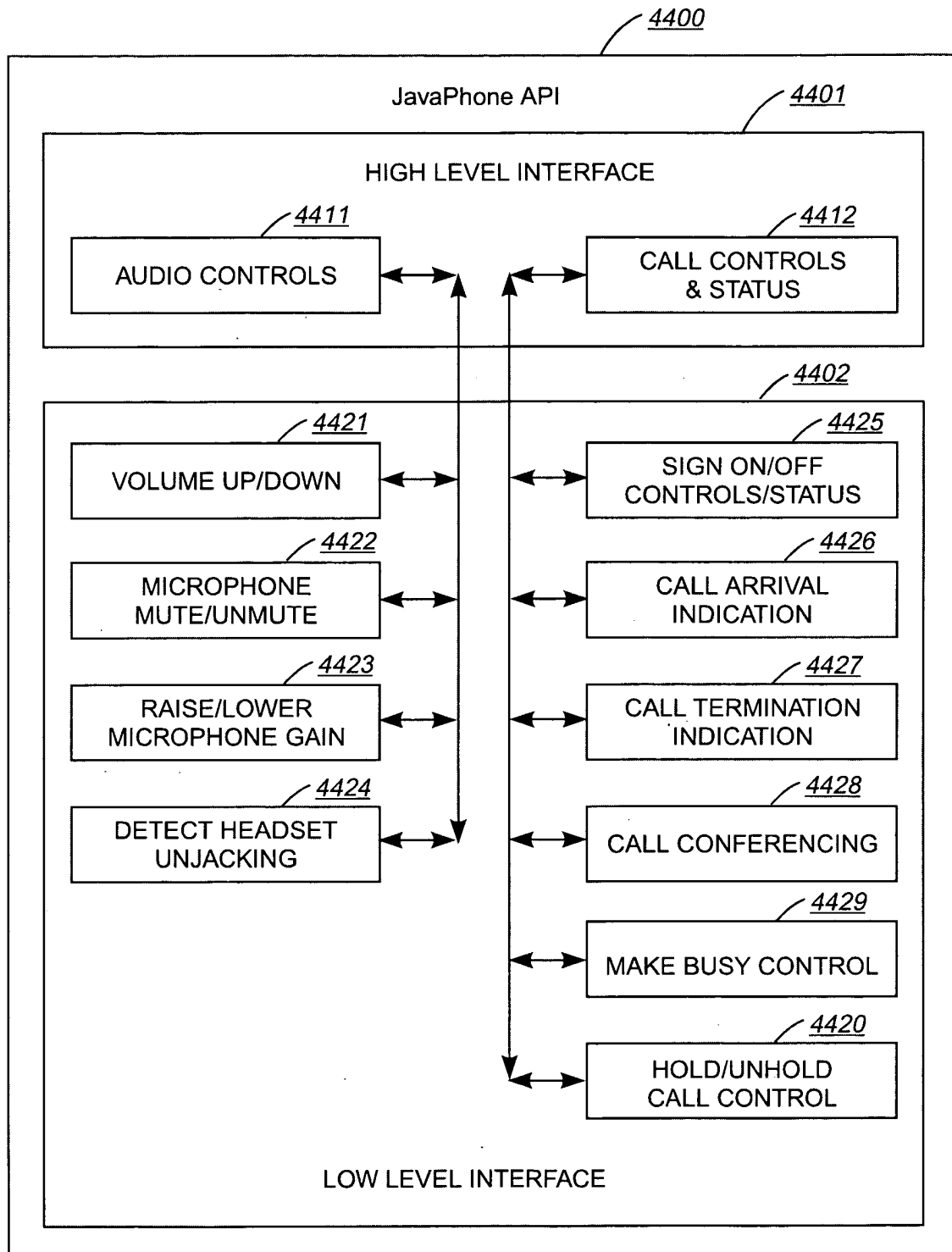
**FIG. 1**

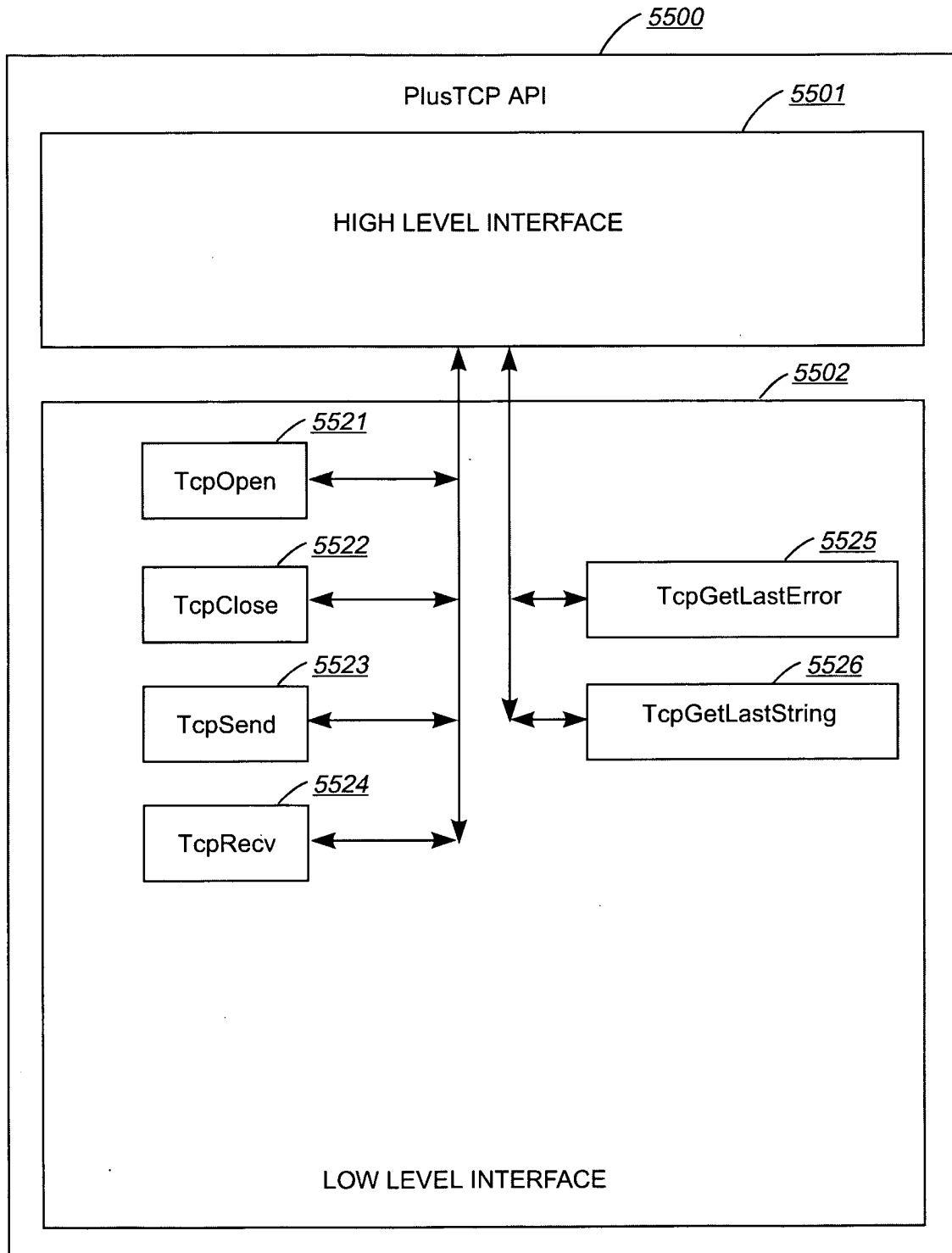
2/17

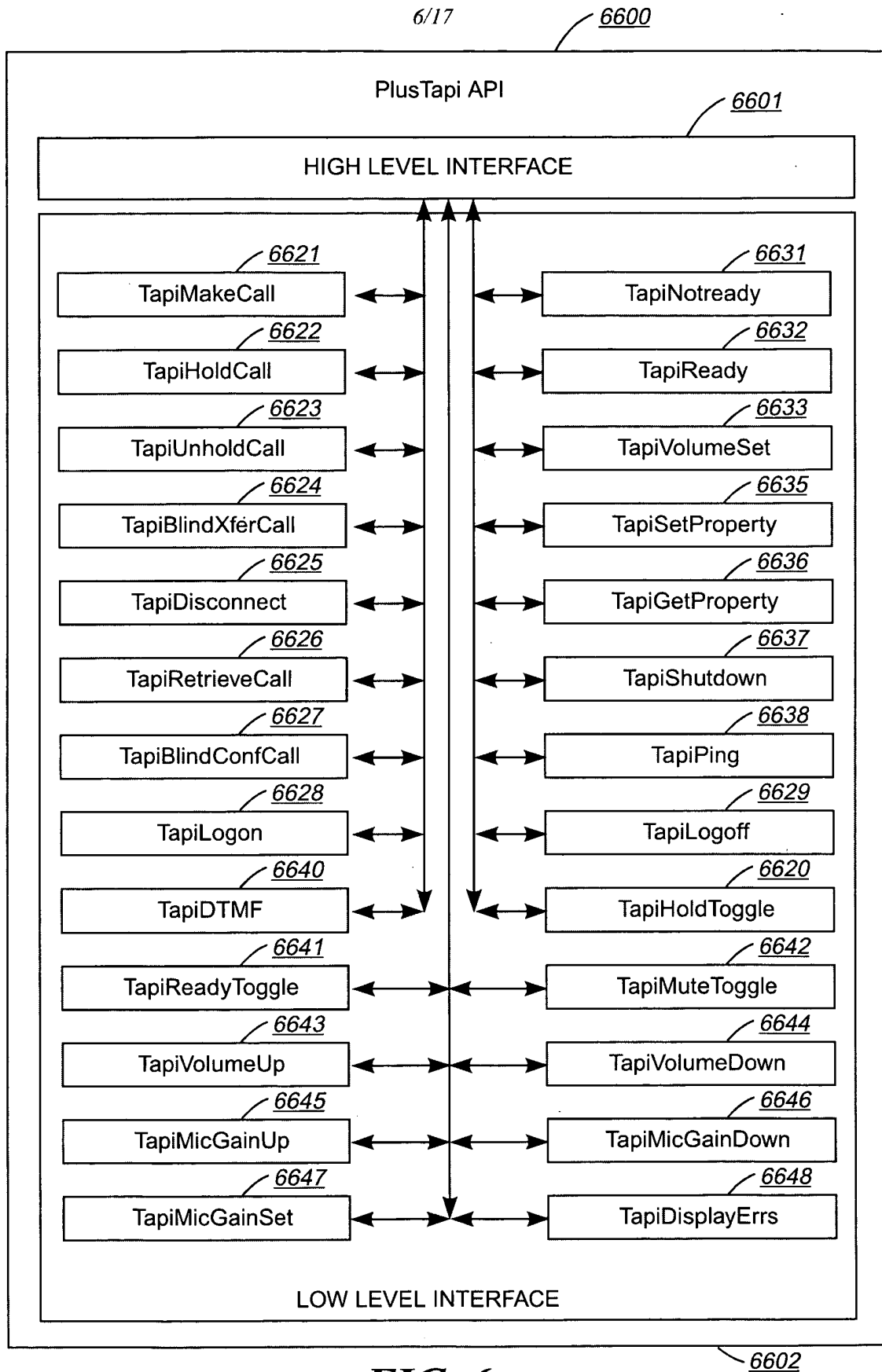
**FIG. 2**

3/17

**FIG. 3**

**FIG. 4**

**FIG. 5**

**FIG. 6**

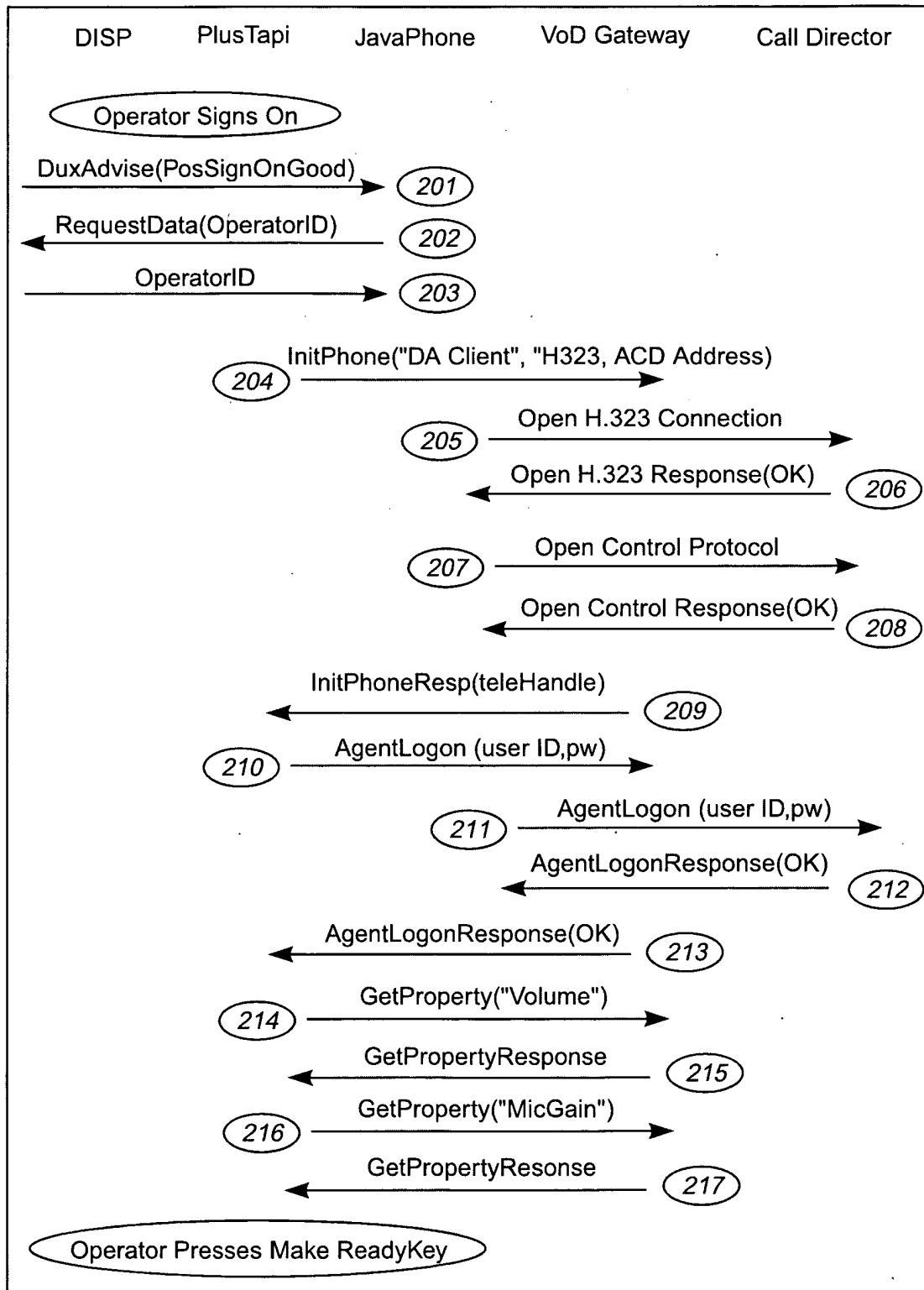


FIG. 7

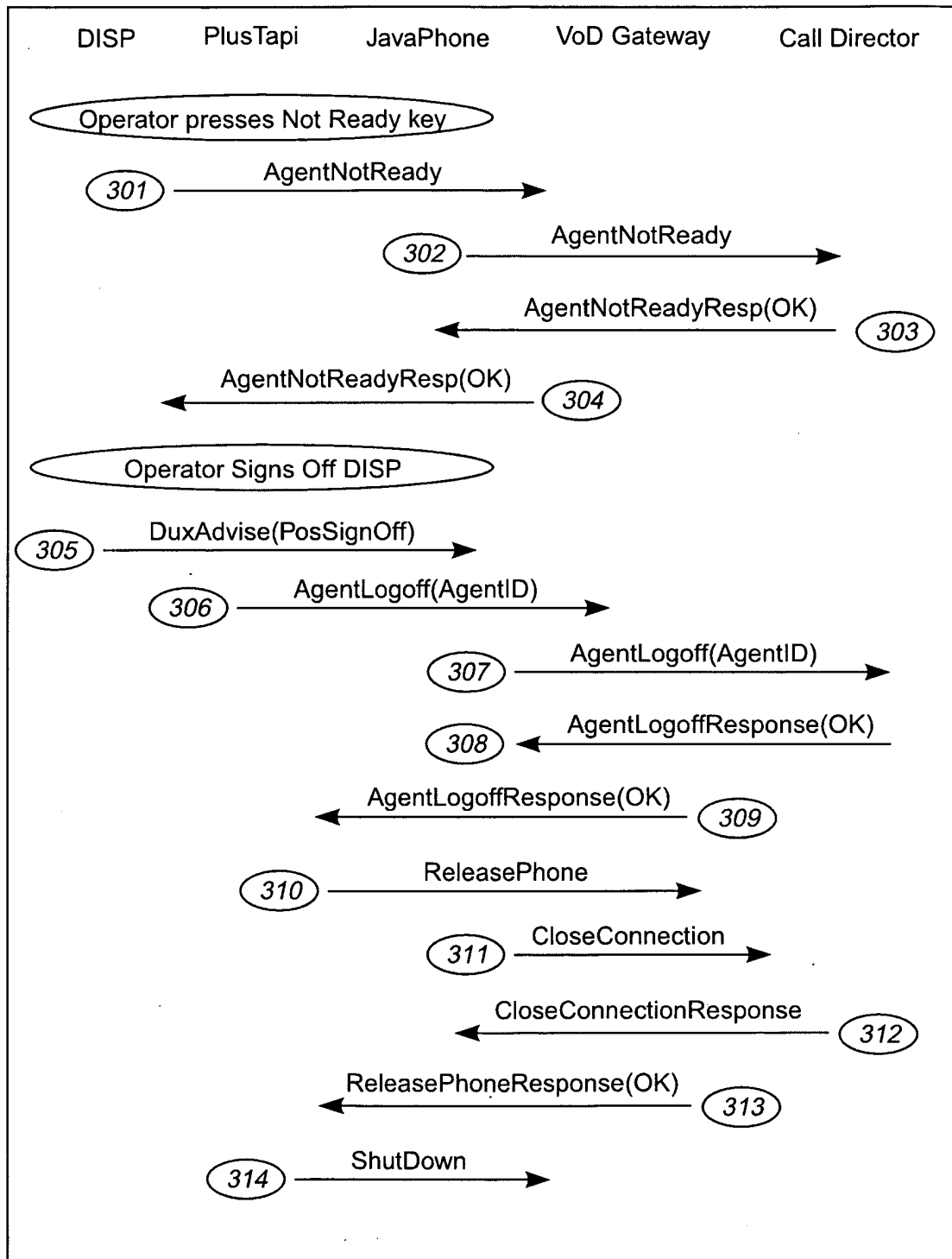
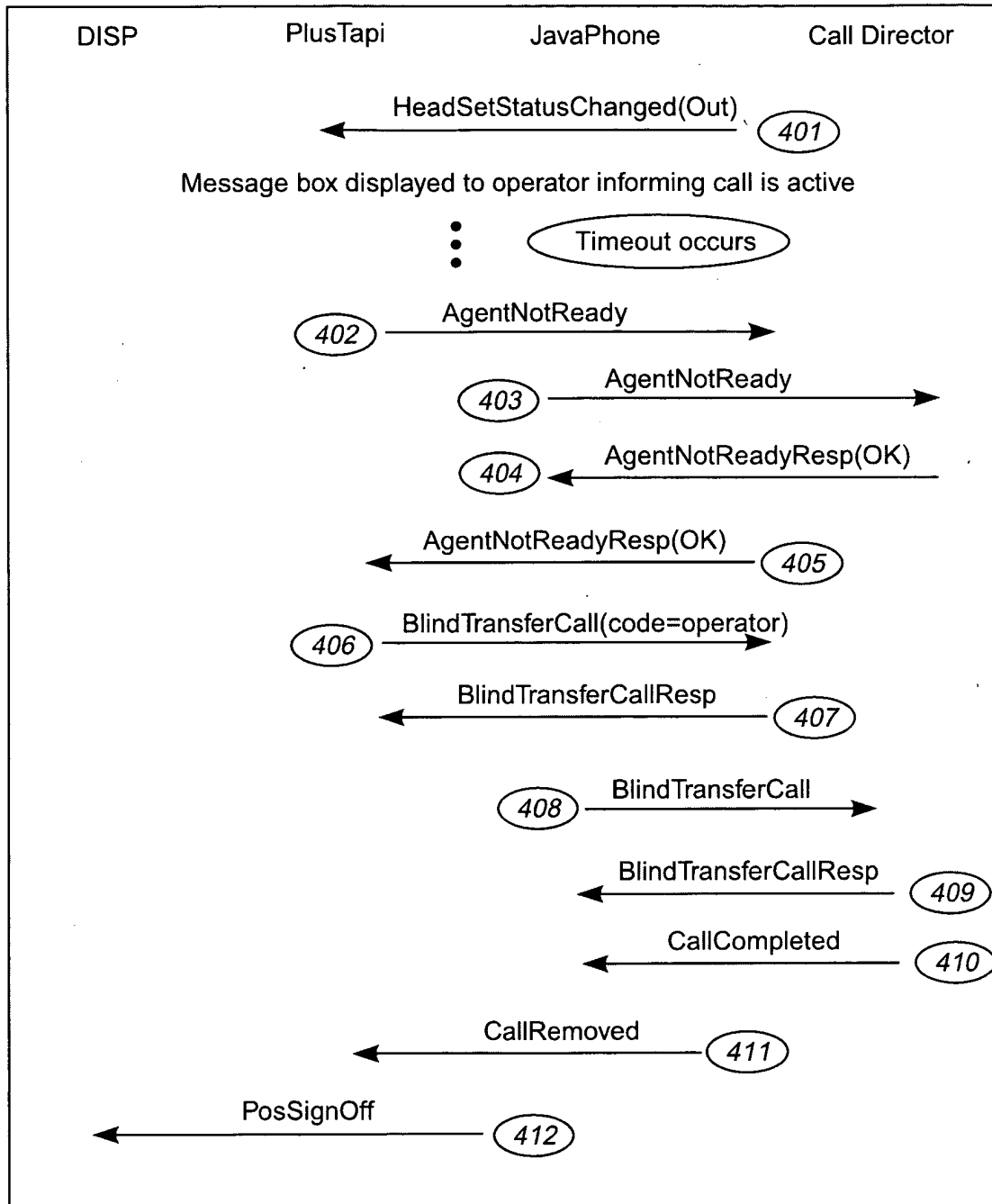


FIG. 8



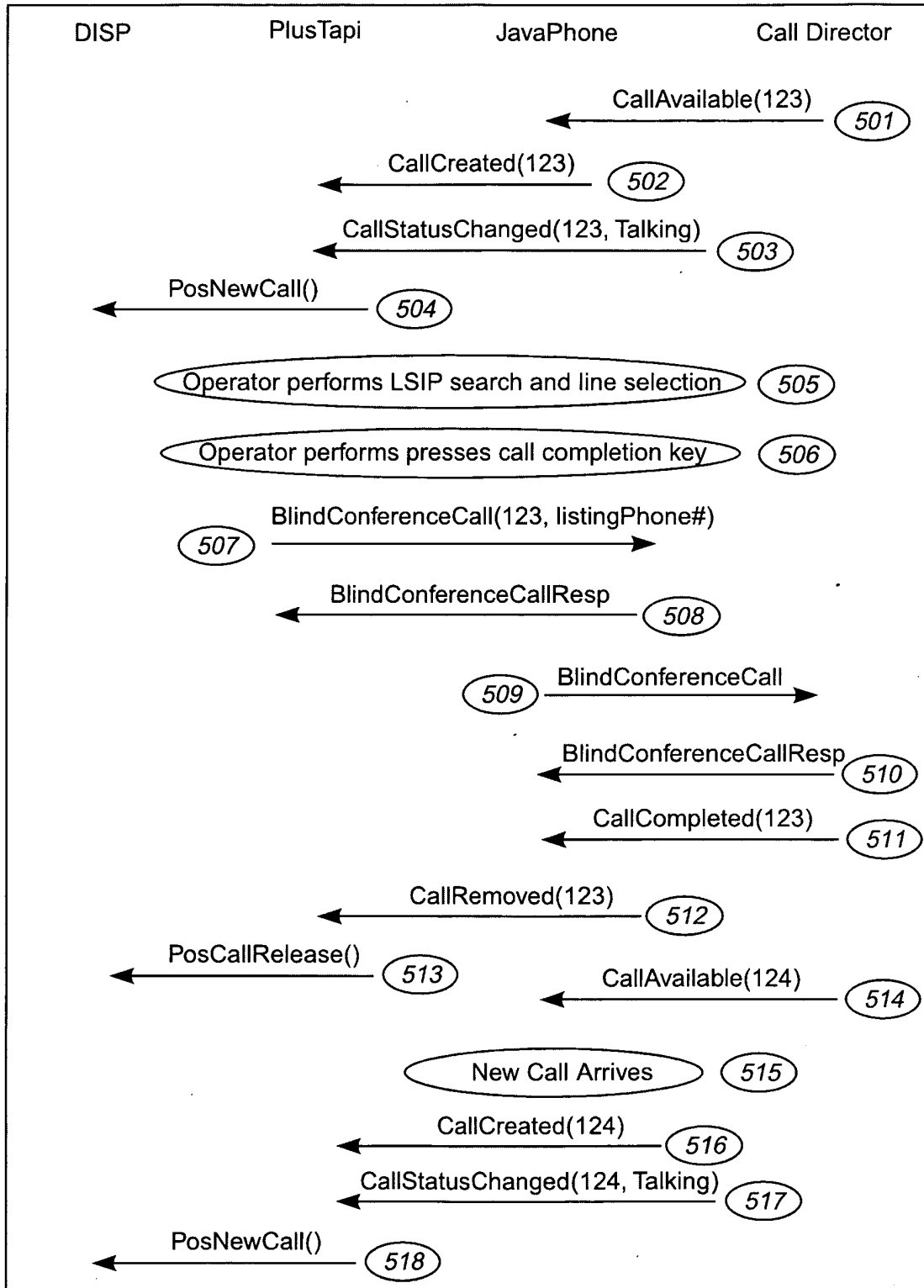


**FIG. 9**





10/17

**FIG. 10**



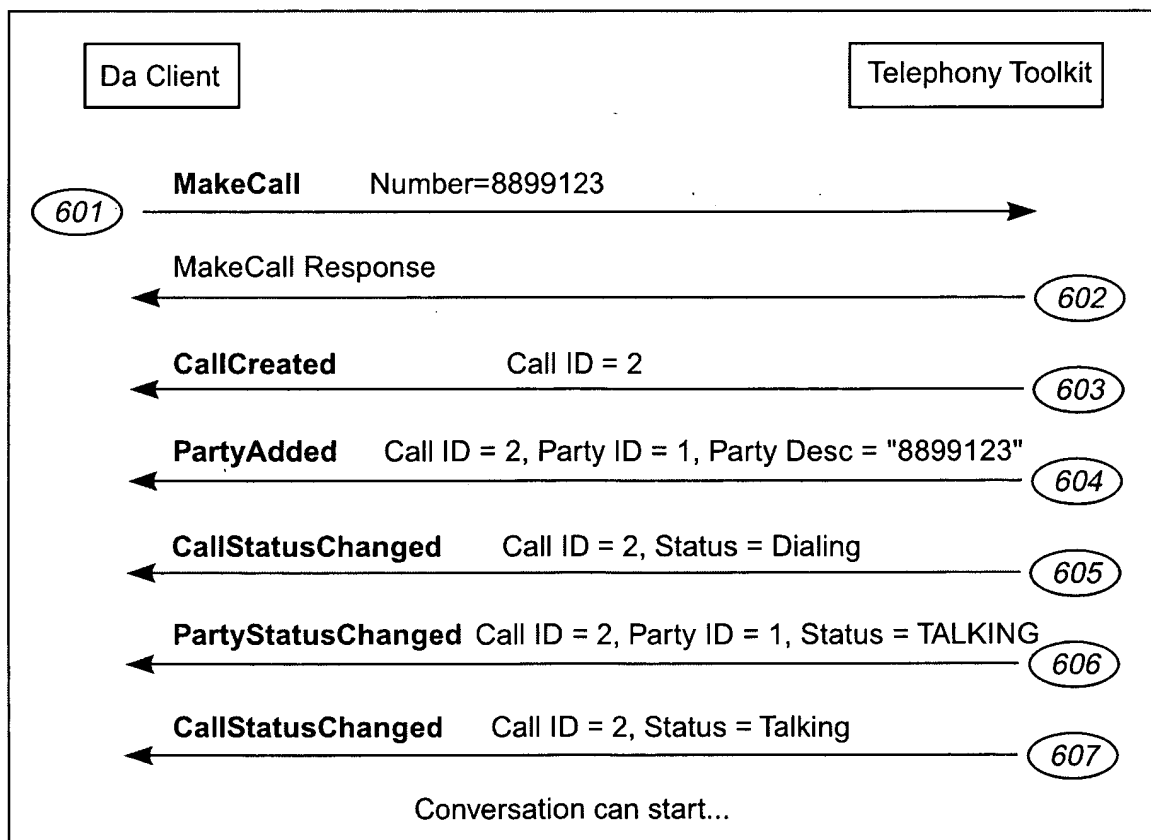
11/17



DIAL NUMBER

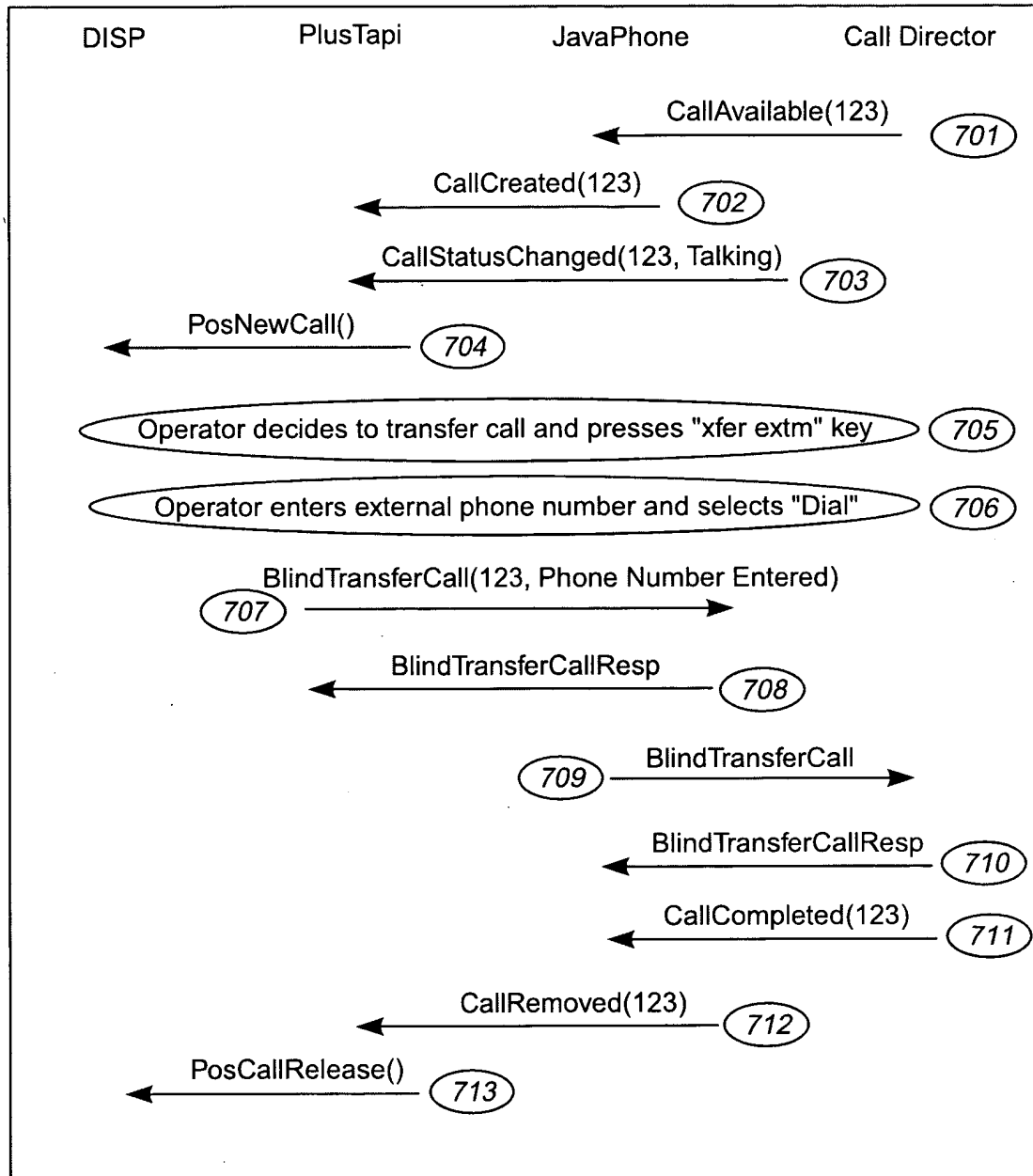
ENTER PHONE NUMBER:

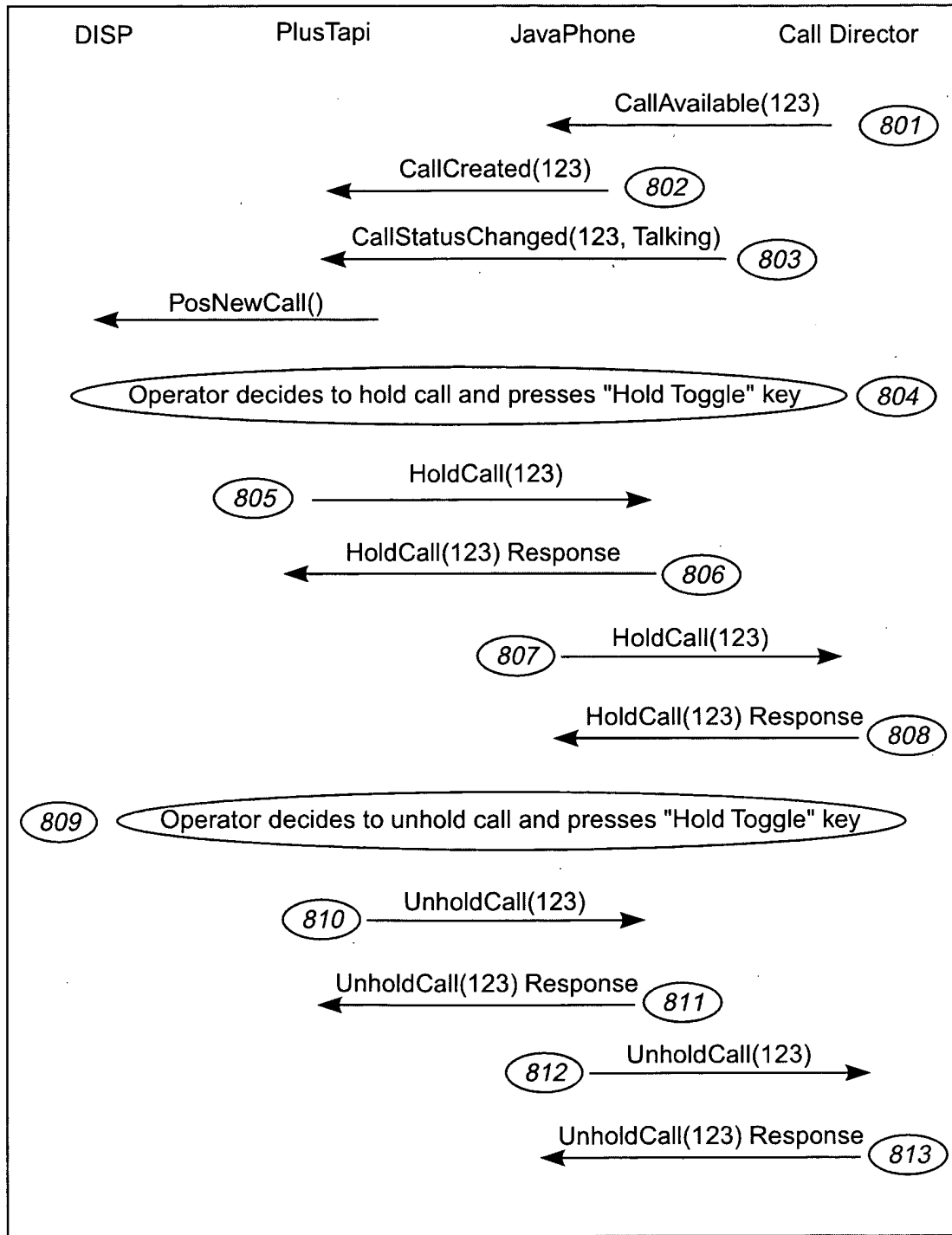
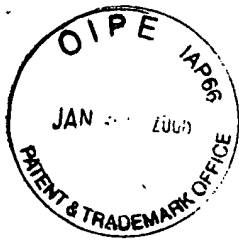
OK CANCEL

**FIG. 11****FIG. 12**

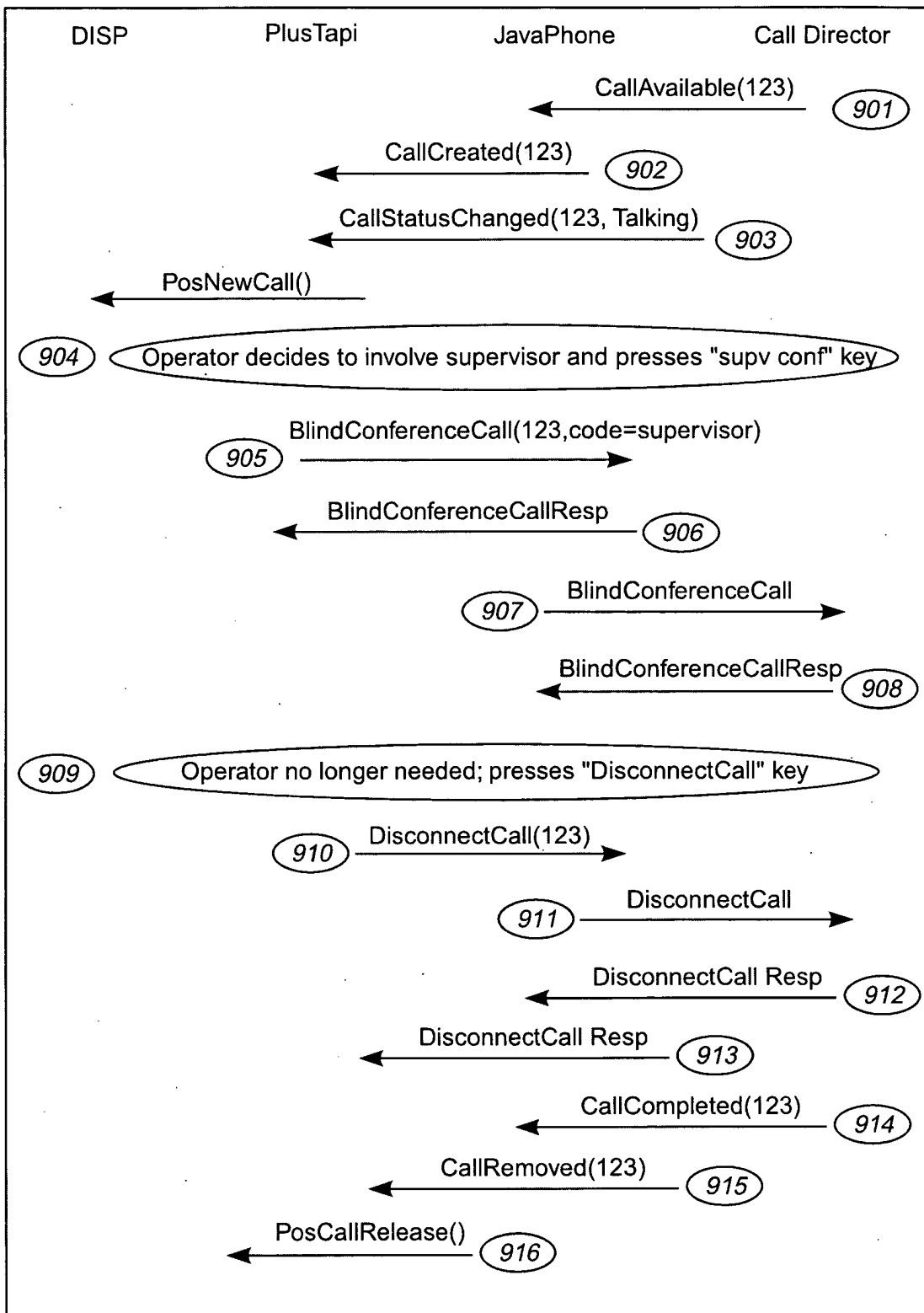


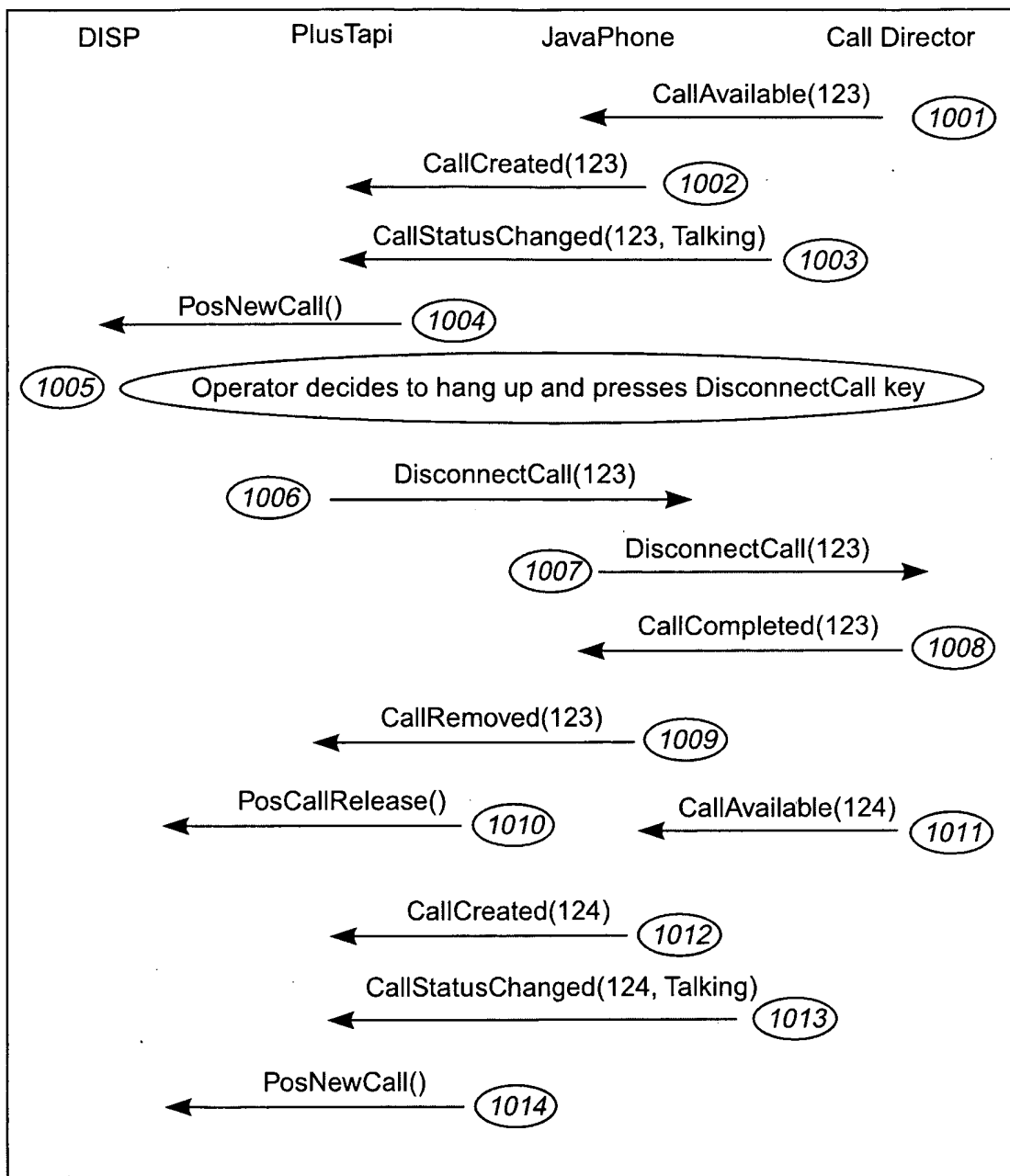
12/17

**FIG. 13**

**FIG. 14**

14/17

**FIG. 15**

**FIG. 16**



PlusTcp conversation number for telephony support (1-8)

TCP/IP address of telephony support (or "LocalHost")

TCP/IP port number of telephony support

Timeout for initialization of telephony support (seconds)

Timeout for establishing telephony connection (seconds)

Timeout for allowing operator to replug headset (seconds)

TCP/IP address of Call Director Custom Server

TCP/IP address of Voice Over Data Custom Server

**FIG. 17**

-Field1-	-Field4-	-Field5-		-Field3-		-Field11-	-Field9-
-Field2-	-Field6-	-Field7-		-Field13-		-Field12-	-Field10-

**FIG. 18**

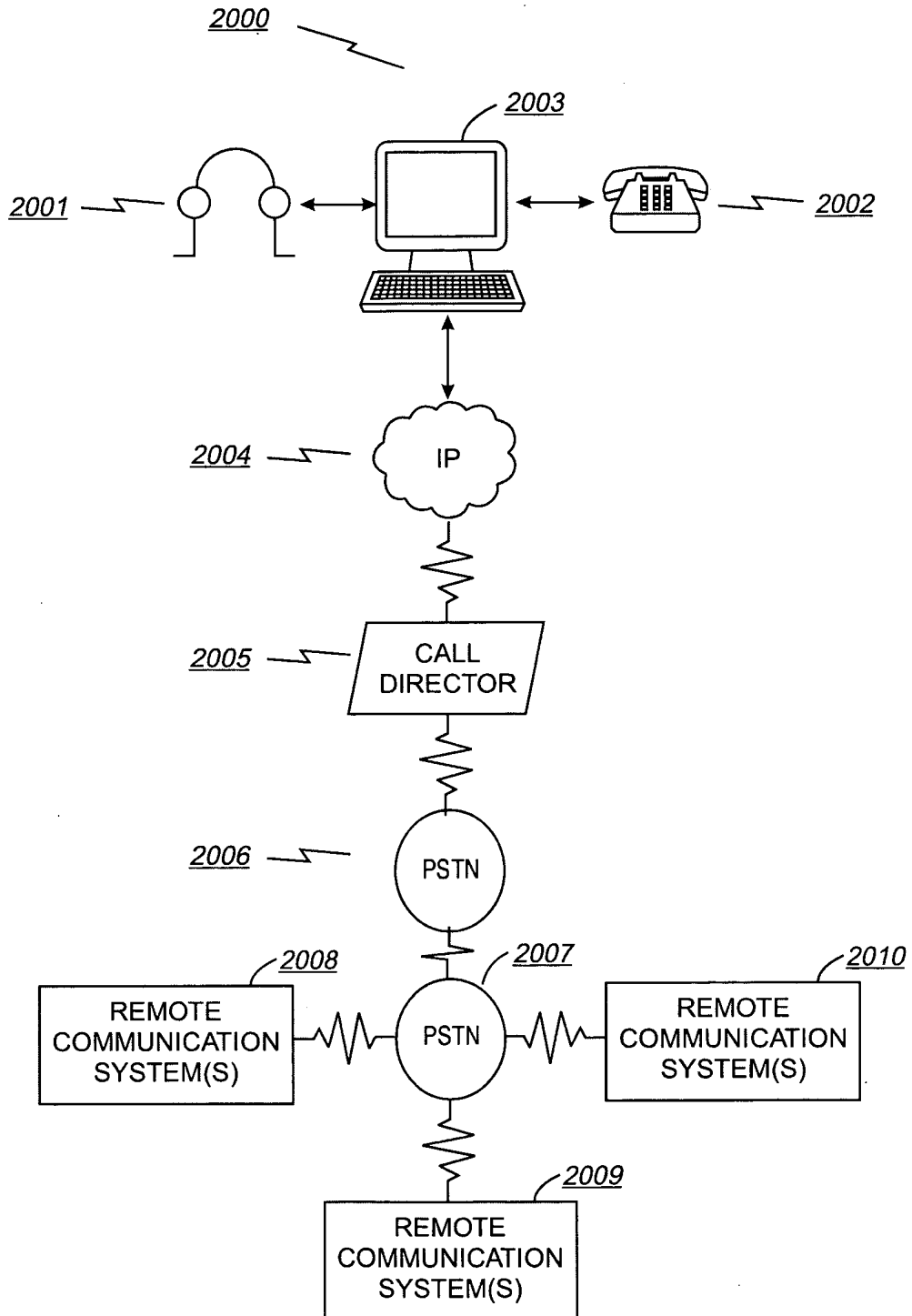
CallOn Hold	Calling:	123-456-7890	Call Active	Volume:	60
Mute	Called:	987-654-3210		Microphone:	50

**FIG. 19**





17/17

**FIG. 20**